

A person is sitting at a desk, writing in a spiral notebook with a blue pen. On the desk, there is a white laptop, a white cup of coffee on a saucer with a spoon, and a smartphone with a red case. A set of colorful highlighters is also visible. The scene is dimly lit, suggesting an office or study environment.

DAMOYO

Resource planning  
optimisation using a  
resource pool viewer



## Change Driver

The Head of Human Resource Planning at a high-quality software programming company is looking for a solution that will enable her to more quickly and easily obtain the right information on the programmers' scheduling.

The company relies on a mix of permanent employees and a network of local freelancers. One of its USP's is that it does not outsource work to Asia.

Information on the availability of potential resources can be found in different sources and systems – requiring various access authorizations. The data is also displayed differently.

D A M O V O



# DAMOVO



## Damovo Approach

Using a reporting and analytics tool, the data was gathered from the various data sources and summarized in a central overview - the "Resource Pool Viewer."

80% of the interfaces could be integrated with standard connectors; the others were integrated via an API. All changes in the source data are automatically updated.

The matrix takes into account the interactive representation of competence fields in combination with the geographical location of the programmers. Email communication with the programmer can then be started directly from the application.



## Customer Value

D A M O V O

### This is how the **HR Manager** benefits

By using the Resource Pool Viewer, the HR Manager instantly receives all the information she needs in order to efficiently schedule the most suitable programmers for each project.

The associated research and administrative effort is significantly reduced, thus creating scope for other value-added activities.

### This is how the **company** benefits

Since the information is also available to other employees, a dispatcher bottleneck can be avoided.

In addition, offers to customers can be created much faster.

Overall, the solution significantly increases both employee and customer satisfaction.

