Change Driver

A non-profit organization for people with disabilities employs five IT staff members to manage the IT infrastructure of 12 locations in Berlin with approximately 1600 employees.

The various sites have different VPN solutions and a heterogeneous server landscape, which means the IT team lacks an overall view of the network, and any faults cannot be detected promptly.

The existing network solution is also too complex to be able to make configuration changes independently, and the limited and expensive bandwidth does not meet the organisation's requirements.

The IT manager was therefore looking for a modern, easy-to-use network control system so that the IT team could detect and rectify faults independently.

Damovo Approach

Damovo recommended a software-defined network solution to meet the IT requirements and enable the staff to work as smoothly as possible without technical problems. After a successful Proof of Concept, Damovo implemented a Cisco Meraki SD-WAN solution managed in the cloud.

All users, end devices and applications are displayed and managed in the Meraki dashboard. Faults are immediately visible and bandwidth priorities can be set per application.

Access permissions have been set for the dashboard in order to ensure the security of the new network solution. Damovo also advised the customer on the use of other Meraki security solutions.

Customer Value

How the **IT employees** benefit

The newly introduced applications can be integrated across locations and mirrored to all branch offices with just one click.

The hardware prepared by the IT staff can be put into operation by colleagues without IT expertise on site, thanks to plug and play.

This saves the team long travel times and ensures secure working – especially during the pandemic when movements are restricted.

How the **company** benefits

The Cisco Meraki solution enabled the company to set up its corporate network with much more flexibility and high availability. This is because central software-defined management reduces the complexity of traditional network architectures, thereby lowering costs at the same time.