

Damovo Germany launches “Unified Communications as a service”

“Unified Communications as a service” signals a new and increasing trend within ICT towards buying in, as opposed to in-house deployment and management of complex communications services. As a leading system integrator, Damovo Germany is now introducing to the market a complete solution for “Unified Communications as a service”.

“Unified Communications (UC) as a service” from Damovo Germany covers the complete range of services associated with modern ICT systems, as well as offering innovative functions for improving communications. The novelty of Damovo Germany’s approach is the flexibility of the service offered. Damovo has recognised that companies require a wealth of expertise to manage the rapidly increasing volume of communication mediums. For an organisation deploying UC as a service means cost efficiency, simplicity and faster business processes.

For some organisations however, the barriers to realising these advantages can appear complex and costly, the UC as a service model offers an affordable and effective alternative. Damovo Germany is currently seizing the initiative as the first system integrator to offer and operate a complete solution for UC as a service. With Damovo Germany’s solution organisations are able to obtain all their communication functions in the form of a service and are able to pay for these on a monthly/per user basis as part of an open-ended arrangement.

Furthermore with UC as a service, organisations are able to transfer the entire management of the communication solution to Damovo Germany. They no longer have to allocate resources, in terms of personnel or expertise towards implementing the communication solution. This reduces costs even further. Damovo Germany has developed a professional, centralised infrastructure for UC as a service, thereby guaranteeing the highest possible levels of availability and security.

UC as a service from Damovo Germany consists of the following modular packages: Unified Office Workplace (for employees with a fixed workplace in the office), Unified Flexible Worker (for employees able to stop and use their cordless phones within company premises) and Unified Road Warrior (for sales representatives with mobile phones). As well as a range of standard smartphones, Damovo will also support the Apple iPhone from the second quarter of 2009. Organisations can use the individual modular packages in line with their requirements for each workplace. The minimum contract period for UC as a service is six

months and is subject to a one-month cancellation period.

Caption: UC as a service from Damovo consists of modular packages for employees with a fixed workplace in the office (Unified Office Workplace), for employees able to stop and use their cordless phones within company premises (Unified Flexible Worker) and for sales representatives with mobile phones (Unified Road Warrior). Source: Damovo Germany