

System Engineer Cisco UC Munich area

We are currently looking for a System Engineer with experience in the field of Cisco Unified Communications for the technical support of one of our key customer's onsite teams in Munich.

Your Tasks

- Technical processing of incidents, change requests, and remote / onsite Managed Services
- Support the Field Service Organization in the implementation of customer-specific UC solutions
- Support for Damovo level 1 and 2
- Production of specific documents and their care
- Use of network monitoring solutions, MaaS
- Participation in the call time (24x7)
- The product focus is on the Cisco CUCM and the adapted Third Party Applications (e.g. IPC, PRTG).

About Damovo

Damovo delivers technology enabled business efficiencies to enterprises around the world. Our customers benefit from our 40 years of experience, expertise and ecosystem of industry partners. Through our consultative approach (understand, deliver and improve) we work with our customers to explore how technology can support their business objectives now and into the future.

Our portfolio includes solutions around Unified Communications and Collaboration, Enterprise Networks, Contact Centres, and Global IT Managed Services.

Damovo maintains local offices in Europe and offers global services in more than 100 countries. Regardless of the industry and the geographical location we give our 2,000 customers with the tools at hand that they need to achieve continuous business improvement.

Our offer

- Interesting, innovative and diverse work environment
- Excellent work climate
- Demand-driven, competence training incl. Certification
- Interesting remuneration and social package

Your Profile

- Completed vocational training in communication electronics or IT
- You are familiar with the Cisco Unified Communications Manager and may have a CCNA / CCNP Voice certification
- Knowledge of VoIP infrastructure
- Experience with Microsoft and Linux operating systems and network basics
- German and English language skills
- Flexible, resilient,
- A team player.

Send your application to:

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